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*Diplomates of American Board of Internal Medicine  
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Welcome to our practice. We here at Gastroenterology of the Rockies want to make your visit with us as easy as possible. We will do everything we can to ensure you have a positive experience.

Gastroenterology of the Rockies will gladly bill your health insurance company on your behalf. In order to do so, it is vital that you bring both your insurance card and photo identification to your scheduled procedure.

### **Insurance Coverage:**

-We bill every insurance carrier the same for our services regardless of what type of insurance coverage you have. Should there be any fees remaining after receiving the payment from your insurance company, you will receive a bill from Gastroenterology of the Rockies for the physician fee and a bill from Endoscopy Center of the Rockies for the facility charge. In addition, any lab and pathology fees are billed directly to you.

-Please check with your insurance provider regarding what type of procedure is covered. Some questions you might ask are: Do I have coverage for a screening or a diagnostic colonoscopy? If polyps need to be removed during your procedure, this may change your screening to a diagnostic colonoscopy. Do I have deductible and/or copay for the physician and facility fees?

-The responsibility lies with the patient to understand their personal policy coverage, coinsurance and deductible amounts. We suggest you check with your health insurance company for this information.

-Please do not hesitate to contact us at 303.604.5000 should you have any questions.

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## Gastroenterology of the Rockies/Endoscopy Center of the Rockies Cancellation/"No Show" Advance Notice Requirements & Fee Schedule

In order to provide the most efficient scheduling to our patients, we need to keep appointment cancellation and "no show" activity to a minimum. In order to do this, we are implementing cancellation and "no-show" fees that will be charged to the patient if procedures are cancelled without proper advance notice, or if the patient does not show up for a scheduled procedure.

### Cancellation Notice Requirements:

Procedure: Three business days advance notice

Failure to provide the required advance notice will result in a **cancellation fee of \$150.00**.

There will be a \$50 charge from Gastroenterology of the Rockies for a physician fee and \$100 charge from Endoscopy Center of the Rockies for a facility fee.

As a courtesy, we make every effort to remind our patients of their office visit by telephone 3-4 days before the appointment date. These are not calls to confirm the appointment, but are calls to remind the patient of their appointment. It is your responsibility to provide us with the appropriate advance notice if you need to cancel an office visit. Cancellations can be made at ANY time by calling 303.604.5000.

Thank you for your cooperation in helping us to provide quick and efficient care to all of our patients.