

Cancellation/"No Show" Policy

Advance Notice Requirements & Fee Schedule

Gastroenterology of the Rockies
Denver West Endoscopy Center
Endoscopy Center of the Rockies
Northglenn Endoscopy Center

In order to provide the most efficient scheduling to our patients, we need to keep appointment cancellation and "no show" activity to a minimum. In order to do this, we are implementing cancellation and "no-show" fees that will be charged to the patient if procedures are cancelled without proper advance notice, or if the patient does not show up for a scheduled office visit or procedure.

Office Visit Cancellation Notice Requirements:

- Office Visit cancellations must be made **three business days prior to your appointment.**
- Failure to provide the required advance notice will result in a **\$50.00 cancellation fee.**

Procedure Cancellation Notice Requirements:


- Procedure cancellations must be made **three business days prior to your appointment.**
- Failure to provide the required advance notice will result in a:
 - \$50** Physician cancellation fee (from Gastroenterology of the Rockies)
 - \$100** Facility cancellation fee (from the endoscopy center)
 - \$150 Total Cancellation Fee (Physician + Facility cancellation fees)**


As a courtesy, we make every effort to remind our patients of their upcoming office visits or procedures **before the appointment date.** It is your responsibility to provide us with the appropriate advance notice if you need to cancel an office visit or procedure. Cancellations can be made at ANY time by calling **303-604-5000.**


Thank you for your cooperation in helping us to provide quick and efficient care to all our patients!

 **Gastroenterology of the Rockies**
382 S Arthur Ave Louisville, CO 80027

Ph: **303-604-5000**
Fx: 720-890-0364

 **DENVER WEST**
ENDOSCOPY CENTER
13952 Denver West Pkwy #100
Lakewood, CO 80401
Ph: 303-604-5000

 **Endoscopy Center**
of the Rockies
1755 48th St., #100 Boulder, CO 80301
1000 W. South Boulder Rd., #200 Lafayette, CO 80026
1551 Professional Ln., #290 Longmont, CO 80501

 **NORTHGLENN**
ENDOSCOPY CENTER
11900 Grant St #360
Northglenn, CO 80233
Ph: 303-604-5000